



Jaspher Tamos

IT Specialist · Web & Systems Developer · Automation

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Portfolio: jaspher-tamos.vercel.app

PROFESSIONAL SUMMARY

IT specialist and web/systems developer with a Bachelor of Science in Information Technology and in-house IT experience in retail operations since 2023. Provides hands-on support for hardware, software, networks, and user accounts, and builds the web applications, dashboards, and automation tools that replace manual spreadsheet work. Covers the full cycle of a business system, from gathering requirements with the people who use it to building, deploying, and training the team. Also brings customer-facing experience from sales and hospitality roles.

TECHNICAL SKILLS

IT Support	Hardware and software troubleshooting, network troubleshooting, user account administration and onboarding, end-user support
Web Development	React, Next.js, TypeScript, JavaScript, Tailwind CSS, Node.js, Express, REST APIs, authentication, role-based access
Databases & Data	SQL, PostgreSQL, SQLite, Prisma, Excel import/export, data migration from spreadsheets
Mobile & Desktop	Android, Jetpack Compose, React Native, Expo, Electron
Automation	Python, PowerShell, automated email alerts, report generation, Excel automation
Business Systems	Inventory, asset management, sales and expense monitoring, admin dashboards, audit logs, booking workflows

PROFESSIONAL EXPERIENCE

IT Staff & Support · Budget Mart Boracay 2023 – Present

IT SUPPORT & SYSTEMS

- Diagnose and resolve hardware and software issues on staff computers and devices to keep store operations running.
- Troubleshoot network connectivity problems affecting users and business systems.
- Administer user accounts and set up system access for newly onboarded employees.

DEVELOPMENT & AUTOMATION

- Design and build web-based applications and internal tools that move business processes from manual spreadsheets into structured, searchable systems.
- Automate repetitive workflows and data-handling tasks with Python scripts, cutting down manual data entry and report preparation.
- Work directly with staff to understand day-to-day problems and turn them into practical software solutions.

Sales Associate · Robinsons Boracay 2022 – 2023

- Supported inventory and sales management, including stock monitoring and sales tracking.
- Assisted with in-store marketing and advertising and provided customer service on the sales floor.

On-the-Job Trainee · Southwest Boracay 2018 – 2019

- Handled guest phone calls, booked appointments, and assisted and guided guests.

EDUCATION

Bachelor of Science in Information Technology · STI College Kalibo 2018 – 2022

Senior High School · Boracay National High School 2012 – 2018

ADDITIONAL INFORMATION

Languages: English, Tagalog · **References:** Available upon request